## TRAVEL & TRANSPORT GUIDE

FROM SEPTEMBER

2022







## Welcome

#### Dear Parents,

Thank you for taking the time to look at our School Bus Service guide, which is our second such guide for pupils at The Maynard School and Exeter School.

Following feedback from parents and drivers, we have made a number of slight amendments to the routes for September 2022; the Axminster service will now include West Hill to provide pupils in Ottery St Mary and Axminster the ability to use an earlier or later service. Similarly, the Okehampton service will now depart at the earlier time of 16:10, but pupils are able to use the Dunsford Service departing at 17:10 travelling as far as Crockenwell.

We have produced this guide to provide an overview of the proposed school transport network, and to provide further details, including timetable, frequently asked questions and fare information.

We are delighted to be continuing our partnership with Vectare, a specialist school transport management company. Vectare are responsible for over 2.5 million school journeys per annum. Vectare will manage all aspects of the school's minibus service, and any enquiries can be directed to their team at exetermaynard@vectare.co.uk.

All bookings for school routes are made via our online booking system, which can be viewed at exetermaynard.vectare.co.uk. Payment for the service is made at the time of booking and your child's name will automatically be added to the bus register.

All of our routes are operated using our own in-house drivers and minibuses, or partner operators. Drivers are DBS checked and regularly undertake appropriate training to ensure the safety of the pupils travelling.

We hope that you are able to find a travel solution that works for you and your children. If you need any further assistance, or you would like to discuss travel options from areas not currently served by our school minibus network, please get in touch with Vectare, who will be pleased to assist you.

Yours faithfully,

Louise Simpson Head Exeter School

Liz Gregory Head The Maynard School

# **Five Star Service**



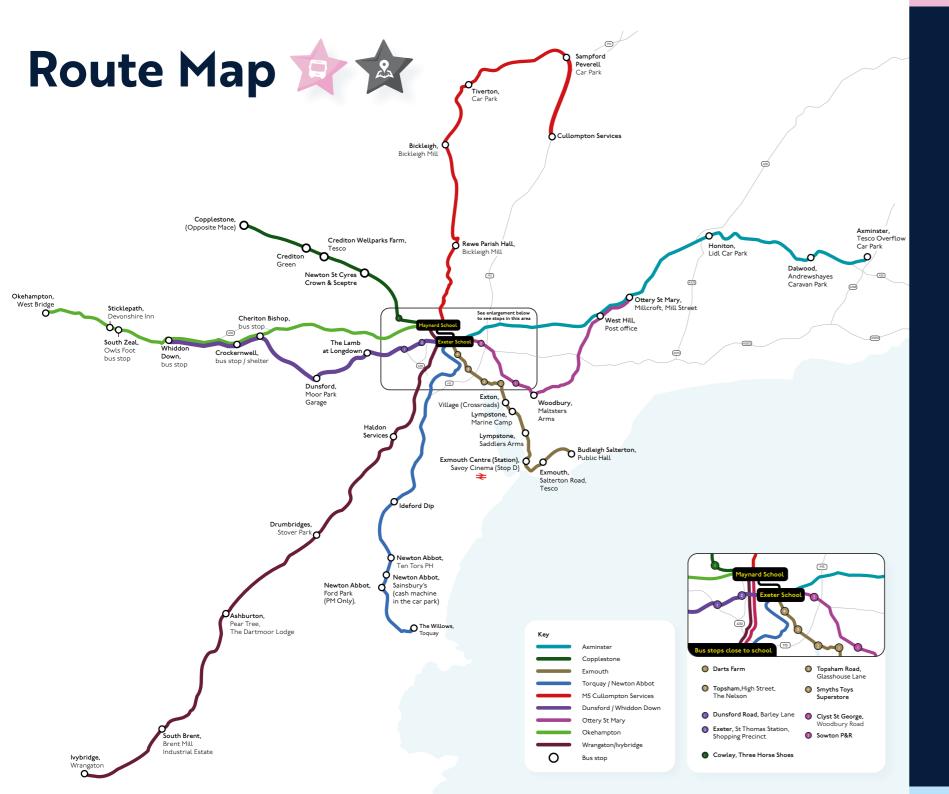
All vehicles are modern and are operated by either the schools or high guality bus and coach operators. This means that all our vehicles are regularly maintained to the highest standard, giving you peace of mind that your child is travelling in safety.

Wherever possible, we use dedicated drivers who work on the same route every day. These drivers get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and all necessary training.

We offer a range of different tickets on our School Bus Service. From a single fare for a one-off journey through to return passes for the entire academic year, there are options for everyone's travel arrangements. You can book travel at any time throughout the year, so it is simple to book an extra journey or arrange travel for a visiting friend.

We will be operating eight routes that cover a large area surrounding the school. We want to offer you a travel solution that works for you and your child, so we will be welcoming feedback from both current and prospective parents to help us develop our transport network over time.

It takes less than 30 seconds to find your nearest bus stop online, and booking takes only a few minutes, so all of the information you need to arrange travel for your child really is at your fingertips. To find your nearest stop or to book your child's travel visit exetermaynard.vectare.co.uk.













#### Exmouth

Stop	AM	PM
Budleigh Salterton, Public Hall	07:21	17:05
Exmouth, Salterton Road, Tesco	07:29	16:57
Exmouth Centre, Savoy Cinema (Stop D)	07:35	16:51
Lympstone, Saddlers Arms	07:41	16:45
Lympstone, Marine Camp	07:45	16:42
Exton, Village (Crossroads)	07:46	16:41
Darts Farm	07:51	16:38
Topsham, High Street, The Nelson	07:58	16:33
Topsham Road, Glasshouse Lane	08:03	16:29
The Maynard School	08:20	16:05
Exeter School	08:25	16:15

Operated by Dartline

## Torquay / Newton Abbot

Stop	AM	PM
Torquay, Nicholson Road [The Willows]	07:10	17:10
Newton Abbot, Ford Park (PM Only)	-	16:55
Newton Abbot, Sainsbury's	07:25	16:53
Newton Abbot, Ten Tors PH	07:29	16:47
Ideford, Dip	07:37	16:40
Exeter School	08:20	16:15
The Maynard School [Denmark Road]	08:25	16:05

Operated by Dartline

#### Axminster

Stop	AM	PM
Axminster, Tesco Overflow Car Park	07:03	17:30
Dalwood, Andrewshayes Caravan Park	07:08	17:20
Honiton, Lidl Car Park	07:23	17:00
Ottery St Mary, Millcroft, Mill Street	07:40	16:46
West Hill, Post office	07:43	16:41
Honiton Road P&R	07:55	16:38
The Maynard School [Spicer Road]	08:15	16:05
Exeter School	08:20	16:15

Operated by Dartline

### Ottery St Mary

Stop	AM	PM
Ottery St Mary, Millcroft, Mill Street	07:24	18:01
West Hill, Post office	07:31	17:54
Woodbury, Maltsters Arms	07:41	17:43
Clyst St George, Woodbury Road	07:46	17:39
Sowton P&R (Apple Ln in AM)	07:58	17:32
The Maynard School	08:15	16:55
Exeter School	08:20	17:10

Operated by a school minibus

### Dunsford / Whiddon Down

Stop	AM	PM 18:24	
Whiddon Down, bus stop	07:12		
Crockernwell, bus stop / shelter	07:24	18:02	
Cheriton Bishop, bus stop	07:29	17:57	
Dunsford, Moor Park Garage	07:43	17:43 17:34 17:29 17:25	
The Lamb at Longdown	07:50		
Dunsford Road, Barley Lane	07:56		
Exeter, St Thomas Station, Shopping Precinct	08:01		
Exeter School	08:10	17:10	
The Maynard School	08:15	16:55	

Operated by an school minibus



### Okehampton

Stop	AM	PM
Okehampton, West Bridge	07:15	17:20
Sticklepath, Devonshire Inn	07:20	17:04
South Zeal, Owls Foot bus stop	07:25	17:02
Whiddon Down, bus stop	07:30	16:56
Crockernwell, bus stop/ shelter	07:35	16:48
Cheriton Bishop, bus stop	07:38	16:44
Maynard School [Spicer Road]	08:20	16:05
Exeter School	08:25	16:20

Operated by a school minibus

### Wrangaton/lvybridge

Stop	AM	PM
lvybridge, Wrangaton	07:10	17:20
South Brent- London Inn Mews	07:20	17:10
Ashburton, Pear Tree, The Dartmoor Lodge	07:30	17:00
Drumbridges, Stover Park	07:50	16:50
Haldon Services	08:00	16:30
Exeter School	08:20	16:15
The Maynard School	08:25	16:05

Operated by a school minibus

### M5 Cullompton Services

Stop	AM	PM
Cullompton Services	07:00	17:50
Sampford Peverell Car Park	07:15	17:20
Tiverton Car Park	07:35	17:05
Bickleigh-Bickleigh Mill	07:45	16:50
Rewe Parish Hall Car Park	08:05	16:35
The Maynard School	08:20	16:15
Exeter School	08:25	16:05

Operated by a school minibus

## Copplestone

Stop	AM	PM	
Copplestone, Mace	07:38	17:50	
Crediton Green	07:45	17:42	
Crediton, Wellparks Farm, Tesco	07:50	17:37	
Newton St Cyres, Crown & Sceptre	07:54	17:33 17:24 16:55	
Cowley, Three Horse Shoes	orse Shoes 08:04		
The Maynard School [Spicer Road]	08:20		
Exeter School	08:25	17:10	

Operated by a school minibus

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Go to exetermaynard.vectare.co.uk to locate your nearest bus stop and book ad-hoc or regular travel.





Scan to make a booking!

Contact our Transport Department via the website if you have any questions.

Make your booking and get instant confirmation.

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exetermaynard.vectare.co.uk

Exeter M MAYNARD School TRAVELLING FROM Please enter your postcode TRAVELLING TO Exeter & Maynard CALCULATE LOGIN SIGN UP CHECK AVAILABILITY BOOK NOW SCHOOL BUS SERVICE MAP FREQUENTLY ASKED QUESTIONS SCHOOL BUS GUIDE TERMS AND CONDITIONS CONTACT US PRIVACY NOTICE Powered by Vectare © 2021

#### **Exeter & Maynard Bus Services**

Axminster | Copplestone | Exmouth | M5 Cullompton Services | Dunsford / Whiddon Down | Okehampton | Ottery St Mary | Torquay/Newton Abbot | Wrangaton/Ivybridge



#### How do I make an account?

To sign up click the "Sign Up" button on the lefthand side of the website.

#### How do I make a booking?

To make a booking please click the "Book Now" button on the left-hand side of the website. Alternatively, if you type your postcode in under the "Find your nearest stop" banner on the top left-hand side, you will be able to see all of your closest stops and click "Book Now" from here.

Parent information Name, email etc.	Pupil information Name and year group	Journey information Routes and stops	Confirmation Check details
Parent information			
First name			
Surname			
Email address			
Mobile telephone			
Postcode			
Pupil One			
Year group			
Autumn, Spring, Su	, Salterton Road, Tesco mmer   Return travel 3 <b>24-11-2021</b> until <b>17</b>		
Subtotal			
Total			
<b>Total</b> Totals			
Totals			
Totals Pupil One			
Totals Pupil One Subtotal	3		
Totals Pupil One Subtotal Total Enter discount code	-	subject to the Terms and	Conditions of Carriage.



Simply fill out your information on our system once you have logged in.

Please ensure that your child arrives at the time of the booking as the bus will not wait after the departure time.

Go to

exetermaynard.vectare.co.uk to locate your nearest bus stop and book ad-hoc or regular travel.



	Pupil	
	One	
	Year 3	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	Add discount	
term now	Pay all now 😮	١,



Scan to make a booking!

Make your booking and get instant confirmation.



Contact our Transport Department via the website if you have any questions.

#### Mark as Not Travelling



To avoid unnecessary delays, don't forget to remove your son or daughter from the journey list if they are not travelling on any given day. This is easy to do on the app.

	Back Calendar	al 🕈 🕞	Back Calendar	al 🕈 🗈	3 417 ul 🕫	Back Calendar
		< > F S	← Wednesday 22 Jun 2022	÷	← Wednesday → 22 Jun 2022	← Wednesday → 22 Jun 2022
Calendar	19 20 21 <b>22 2</b>	10 11 5 17 18 8 24 25	James Lang CREDITON GREEN	07:45	Jagnesi I ann Gr Confirm not travelling Dy ou with the mark this trip as Net travelling? You can restore this trip bay varing the Vective website	James Lang (161 Baweling) CREDITON GREEN 07:45
	26 27 28 29 30 Got Version 1.0.11	° ⊗	James Lang CREDITON GREEN	17:42	Ja Confirm Cancel CREDITON OREEN 17542	James-Lang (161 Exvering) CREDITON GREEN 17.42 Version 1.0.11
	Press 'Calendar' a the day your chi travelling	ld is not	Version 1.0.11 Press the 'X' to ma journey your child travelling on (AM	l is not	Version 10.11	You have successfuly marked your child as 'Not Travelling'







# Terms & Conditions 🍁 🛊

- 1. This agreement is made between all those who travel on the School Bus Service, their parents and Exeter School / The Maynard School in order to provide safe. comfortable and civilised journeys for all passengers.
- 2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Exeter School / The Maynard School provides a School Bus Service.
- 11. Pupils must travel to and from Exeter School / The Maynard School in full school uniform or a full school 3. Transport on the School Bus Service must be arranged in advance and paid for via the online booking system. tracksuit, unless advised otherwise by the school.
- 4. Bookings on the School Bus Service are non-refundable in the event of a pupil failing to travel.
- 5. Bookings are to be made online via the online booking system at exetermaynard.vectare.co.uk.
- 6. Each pupil for whom an online booking has been made will be added to a passenger manifest detailing the service they travel on, their bus stop and what travel has been paid for.
- 7. It is the parents' responsibility to inform Vectare, via the **Contact Us** form on the website, if they no longer wish for their child to use the School Bus Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service or a reduction in the number of journeys made per week by a pupil.
- 8. If you wish for your child to use the School Bus Service on an ad hoc basis, or to vary the details of their travel as a one-off, you should book travel via the website. A charge is levied based on the zone that the passenger boards/alights in.
- 9. No pupil is permitted to travel on the School Bus Service if they are not pre-booked for the bus that they wish





to travel on, as they will not necessarily be insured to travel. Other arrangements for journeys to and from school must be made by them or their parents.

- 10. Pupils who travel on the School Bus Service without permission from Exeter School / The Maynard School (i.e. without having prebooked) will have a standard fare of £20 added to the school account.
- 12. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing loud music, or any other misbehaviour is not permitted.
- 13. Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 14. all passengers must remain seated with their seatbelts fastened correctly.
- 14. Whilst on a school bus, all passengers must accept without question the authority of a member of Exeter School / The Maynard School staff, transport company official, or school prefect, who may require them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
- 15. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
- 16. Exeter School / The Maynard School aims for 95% of journeys to operate within the industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time at any bus stop.

#### Produced by Vectare for Exeter School / The Maynard School © Vectare 2022

Timetable, route and fare information is correct as of September 2022. This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Transport & Travel Guide. Please note that school bus routes are subject to change.



